

**DOCUMENT TITLE:**

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# **SMART FACTORY SOLUTIONS FROM AUSTRIA**

**Project: Improving RD and business policy conditions for  
transnational cooperation in the manufacturing industry**

**Acronym: Smart Factory Hub**

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Work package	WP4: Improving Knowledge Base
Activity	A 5.4: Learning demonstration workshops
Deliverable	D 5.4.1: Report of Smart factory solutions
Date of issue	18.04.2018
Document issued by	PRO
Contributors	Solution providers
Version	D0.1
Number of Pages	53

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Dissemination level		
PU	Public	X
PP	Restricted to other Programme participants	
RE	Restricted to a group specified by the consortium	
CO	Confidential, only for members of the consortium	

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# 1 EVOLARIS - Live-Video-Assistance-System called EVOCALL

## Smart Factory solution provider profile

### Organization:

**EVOLARIS next level GmbH**

Hugo-Wolf-Gasse 8-8a, A-8010 Graz

Austria

### Website and social media:

Website: [www.evolaris.net](http://www.evolaris.net)

Social media (Facebook): <https://www.facebook.com/evolaris>

Social media (Twitter): <https://twitter.com/evolaris>

Social media (LinkedIn): <https://www.linkedin.com/company/eviti/>

Social media (Youtube): <https://www.youtube.com/user/evolarisTECLAB>

### Contact details:

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Managing Director

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E-Mail: [christian.kittl@evolaris.net](mailto:christian.kittl@evolaris.net)

### Type of organization:

R&D

### Market sectors:

Aeronautics industries

Automotive industry

Electrical and electronic engineering industries

Mechanical engineering

### Services provided:

Engineering

Research and development

## Smart Factory solution

### EVOCall

**Product/Solution webpage:**

[www.abf.at/en/products/warehousing-solution-onebase-mft](http://www.abf.at/en/products/warehousing-solution-onebase-mft)

**Type of solution:**

Product

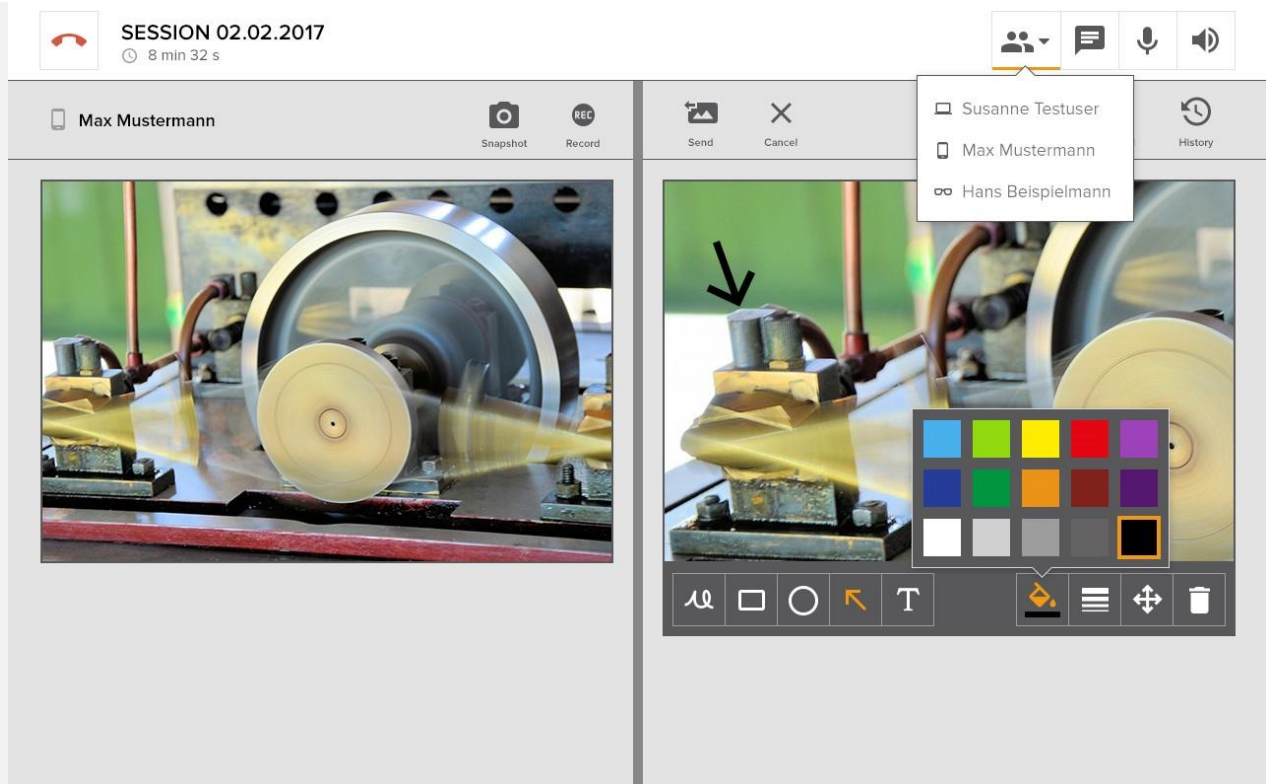
**Smart Factory description:**

By using the EVOLARIS Live-Video-Assistance-System named EVOCALL, the problem-solving process can be influenced positively. EVOCALL is able to replace non-effective communication channels. Besides, in combination with a “work-shadowing” approach, the on-site presence of experts as well as the repair times can be reduced.

eAWARD Winner 2017; <https://evocall.evolaris.net/>



Figure 1: EVO-Call Data googles



**Figure 2: Visualisation of EVO-CALL Session**

**Keywords:**

WebRTC solution,  
 Internet of Things  
 audio-visual support,  
 reduced repair time,  
 reduced on-site presence,  
 positive influenced problem-solving process

**Example of Product/Service usage:**

The starting point for the implementation of EVOCALL for a company interested would be a proof of concept with EVOLARIS consisting of: an initial workshop to identify the processes and stakeholders with the highest impact potential, training and hands-on experience of the smartglass-based solution; assistance for integrating the solution into the internal IT environment; 3 monthly test licenses

The solution was implemented with two lead customers, TGW logistics and AVL List. After a first trail with a single device at each site, a test phase with approx.. 10 devices took place, evaluating the solution regarding the stability and performance (e.g. by testing it in a live-like setting between AVL HQ in Graz, Austria, and a AVL subsidiary in the US) and regarding the acceptance of the solution by various employees, which was measured via qualitative interviews.

**Improvement areas covered by the Product/Solution:**

- Improved coordination with suppliers
- Increased speed of production operations
- Improved information for production decisions
- Improved agility and responsiveness in the production process
- Improved maintenance/uptime
- Developed visualization capabilities

**Product/Solution is related to the following type of implementation:**

Implementation of the novel technology

**Other relevant information about the product/service:**

Attachment1: Company logo  
Attachment 2: Product presentation  
Attachment 3: Video about SF solution  
(<https://www.youtube.com/watch?v=XQlwruEjxj0> )

**Product/service technological focus:**

Information Processing & Systems, Workflow  
Plant Design and Maintenance

**Market availability:**

Available on the market since 2017

**Attachments**

Presentation and Logos

**EVOLARIS**



01\_SFH\_EVOCALL\_V  
idoeAssistanceSolut

**EVOCALL**

## 2 ABF- OneBase – MFT (material flow control), intralogistics solution

### Smart Factory solution provider profile

**Organization:**

**ABF – Industrielle Automation GmbH**  
Deggendorfstrasse 6, 4030 Linz, Austria

**Website and social media:**

Website: <http://www.abf.at/>

Social media (Facebook): <https://www.facebook.com/ABFIndustrielleAutomation/>

Social media (Twitter): <https://twitter.com/evolaris>

Social media (LinkedIn): <https://www.linkedin.com/company/abf---industrielle-automation-gmbh/>

Social media (Youtube): <https://www.youtube.com/c/AbfAt>

Social media (Google+): <https://plus.google.com/+AbfAt>

**Contact details:**

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+43 676 83041 218  
E-Mail: [christian.hiebl@abf.at](mailto:christian.hiebl@abf.at)

**Type of organization:**

Large company

**Market sectors:**

Aeronautics industries  
Automotive industry  
Electrical and electronic engineering industries  
Construction  
Mechanical engineering

**Services provided:**

Engineering



## Smart Factory solution

### OneBase

**Product/Solution webpage:**

[www.abf.at/en/products/warehousing-solution-onebase-mft](http://www.abf.at/en/products/warehousing-solution-onebase-mft)

**Type of solution:**

Product

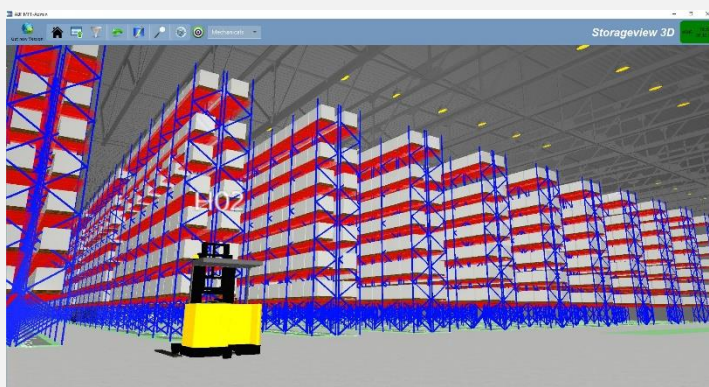
**Smart Factory description:**

By this industry independent intralogistics solution integrates a high-performance warehouse management system with continual material tracking for the in-plant logistics processes. With a multitude of modules, this flexible, total solution forms the basis for modern logistics. The material movements are posted automatically and the products get continuously tracked through the warehouse. Hereby the operator has an exact and complete overview where each and every piece of material is in the logistics chain at any time.

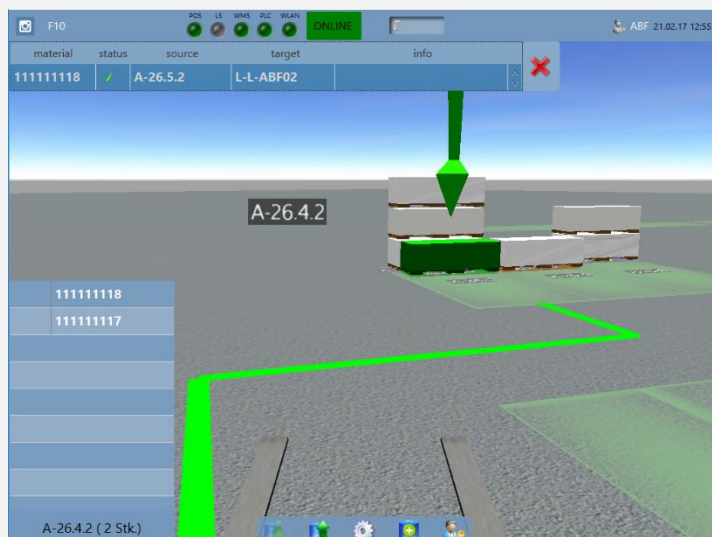
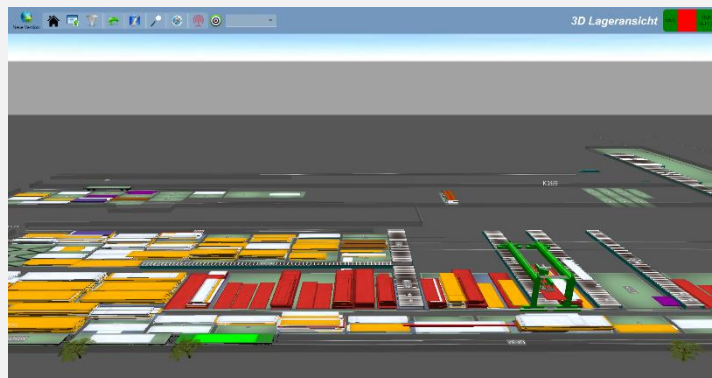
Optimization algorithms and a dynamic, adaptive set of rules automatically ensure the ongoing calculation of the necessary transport orders for quick processing of all the required in-plant material transports. This optimized real-time procedure leads to efficient usage of the available warehousing and transport capacities and assures the efficient material flow.

The ABF intralogistics solution is probably the most modern RTLS material tracking solution including a highly optimized warehouse management system.

In comparison to warehousing solutions based on barcodes or RFID technology the RTLS based OneBase – MFT solution can be realized with very high accuracy (X, Y, Z coordinate within the warehouse) and offers by this the highest possible grade of digitalization and automation of the customer's intralogistics processes.







**Keywords:**

WebRTC solution,  
Internet of Things  
audio-visual support,  
reduced repair time,  
reduced on-site presence,  
positive influenced problem-solving process

**Example of Product/Service usage:**

The solution can be useful for any industrial production facilities and logistic centres that are handling big material units (e.g. steel coils or steel heavy plates, wood products) or storing products in pallets, containers, lattice boxes. The high grade of standardization allows to use the solution in different kind of industries. It also applies to different means of transports no matter if manually or automatically operated.

The solution has very good scalability features. Roll-out to the customer's other facilities as well as internationalization is supported.

The solution was implemented e.g in a steel wire rod production or crane warehouse.



MFT in a crane warehouse:

<https://www.youtube.com/watch?v=gCnquzsHqWM>



MFT in a steel wire rod production:

<https://www.youtube.com/watch?v=xkJG1aGwkxc>



**Improvement areas covered by the Product/Solution:**

- Improved coordination with suppliers
- Increased speed of production operations
- Improved information for production decisions
- Improved agility and responsiveness in the production process
- Developed visualization capabilities
- Improved safety
- Lower energy costs
- Decreased manufacturing costs

**Product/Solution is related to the following type of implementation:**

Implementation of the novel technology

**Other relevant information about the product/service:**

Attachment1: Company logo

Attachment 2: Product presentation

Attachment 3: Video about SF solution

(<https://www.youtube.com/watch?v=qCnquzsHqwM> )

**Product/service technological focus:**

Process control and logistics

Packaging / Handling

Energy efficiency

Transport Infrastructure

**Market availability:**

Available on the market since 2014

**Attachments**



SFH\_presentation\_  
ABF Intralogistics.pc



OneBase - MFT  
Product description.



Product  
Folder\_Englisch.pdf



### 3 Tablet Solution – Work Held Voice Assistant

#### Smart Factory solution provider profile

**Organization:**

**Tablet Solutions GmbH**  
Rotensterngasse 5, 1020 Vienna,  
Austria

**Website and social media:**

Website: [www.workheld.com](http://www.workheld.com)  
Social media (Facebook): <https://www.facebook.com/teamtabletsolutions/>  
Social media (LinkedIn): <https://www.linkedin.com/company/tablet-solutions/>

**Contact details:**

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W. [www.workheld.com](http://www.workheld.com)  
[benjamin.schwaerzler@tabletsolutions.at](mailto:benjamin.schwaerzler@tabletsolutions.at)

**Type of organization:**

SME

**Market sectors:**

Aeronautics industries  
Automotive industry  
Construction  
Digital economy  
Electrical and electronic engineering industries  
Mechanical engineering

**Services provided:**

Engineering  
Manufacturing

#### Smart Factory solution

**WorkHeld**



**Product/Solution webpage:**

[www.workheld.com](http://www.workheld.com)

**Type of solution:**

Product

**Smart Factory description:**

WorkHeld seamlessly connects field technicians with their project coordinators in the head office. Construction plans, checklists and work orders are continuously updated and defects can be reported immediately. WorkHeld enables all involved parties to always be up to date on the project progress.







**Keywords:**

AI, Artificial Intelligence,  
Voice Assistant,  
NLP natural language processing  
NLU natural language understanding  
Speech Recognition.

**Example of Product/Service usage:**

We developed a new form of interaction for workers and technicians with low IT skills. WorkHeld seamlessly connects field technicians with their project coordinators in the head office. Construction plans, checklists and work orders are continuously updated and defects can be reported immediately. WorkHeld enables all involved parties to always be up to date on the project progress.

Novel Technology: AI based voice assistant similar to Amazon Alexa or Apple Siri build with NLP (natural language processing) and Speech to Text Technologies.

Voice Assistant that runs on smartphones and tablets and can be connected to headsets.

Use Cases:

- For industrial services
- For maintenance
- For installation & initiation
- For production

**Improvement areas covered by the Product/Solution:**

Improved coordination with suppliers  
Increased speed of production operations  
Improved information for production decisions  
Improved agility and responsiveness in the production process  
Improved maintenance/uptime  
Developed visualization capabilities

**Product/Solution is related to the following type of implementation:**

Implementation of the novel technology

**Other relevant information about the product/service:**

Attachment1: Company logo  
Attachment 2: Product presentation  
Attachment 3: Video about SF solution (  
)

**Product/service technological focus:**

Information Processing & Systems, Workflow  
Plant Design and Maintenance

**Market availability:**

Available on the market since 2014

**Attachments**



Smart Factory  
Hub\_WorkHeld\_pre

## 4 Xitrust – Sequire QR tage

### Smart Factory solution provider profile

**Organization:**

**XiTrust Secure Technologies GmbH**  
Grazbachgasse 67, 8010 Graz, Austria

**Website and social media:**

Website: <https://www.xitrust.com/>  
Social media (Facebook): [https://www.facebook.com/XiTrustSecureTechnologiesGmbH?ref=br\\_rs](https://www.facebook.com/XiTrustSecureTechnologiesGmbH?ref=br_rs)  
Social media (Google+): <https://plus.google.com/113620090221704658708>  
Social media (LinkedIn): <https://www.linkedin.com/company/xitrust-secure-technologies/>  
Social media (Youtube): <https://www.youtube.com/xitrust>  
Social media (Blog): <https://www.xitrust.com/blog/>

**Contact details:**

Gerald Wagner  
E-Mail: [gerald.wagner@xitrust.com](mailto:gerald.wagner@xitrust.com)

**Type of organization:**

R&D

**Market sectors:**

Digital economy  
Electrical and electronic engineering industries

**Services provided:**

Engineering  
Research and development

### Smart Factory solution

**Secure QR-Code (sQR)**

**Product/Solution webpage:**

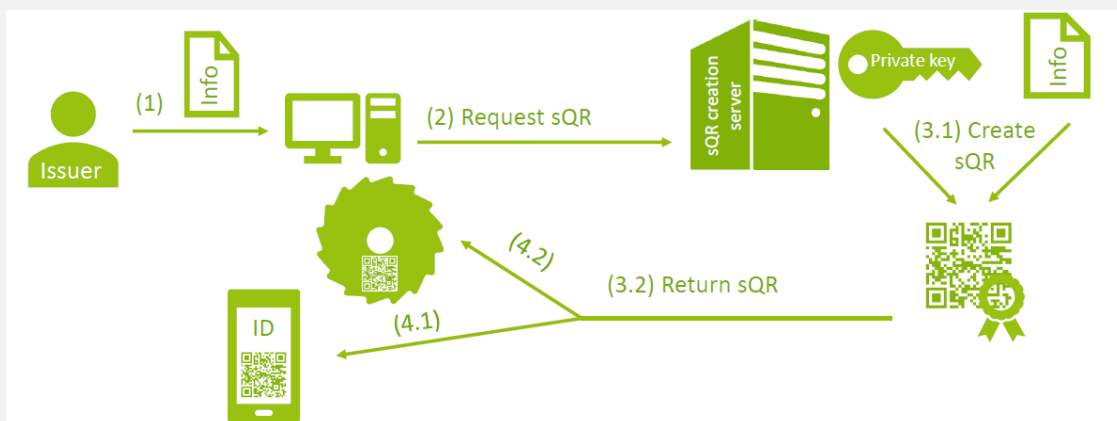
<https://www.xitrust.com/en/>

### Type of solution:

Product

### Smart Factory description:

The sQR features another level of security and offers new possibilities regarding the use of QR codes with respect to authentication. Basically, the sQR contains information such as the ID, name of a person or machine, respectively. This information is electronically signed to ensure data integrity. An APP which is able to check the validity of this signature has been developed. Additionally, it is also possible to encrypt the information of the QR Code and to decrypt it with the corresponding public key within the APP. After the information is decrypted and the signature is validated, the APP provides a possibility to verify the real identity of a person or a machine. In case of a person, there is the additional possibility to compare a photo and in case of a machine, additional information regarding the location of the machine can be provided.



### Simplified demonstration:

- Issuer enters information into the client application and sends a new sQR Code generation request (2)
- (3.1) Creation server computes signature with private key for the given data and creates and returns the sQR code (3.2)
- sQR code is embedded into software (4.1) or applied to physical objects (4.2)

### Keywords:

Signed and encrypted QR code  
 Remote qualified signature

### Example of Product/Service usage:

The Austrian research project Assist 4.0 gives a Insight into the smart factory of the future. Complex maintenance work are coordinated irrespective of location and equipped with mobile devices. The maintenance of an industrial on the other end of the world is possible immediately, without the need for only a highly trained service technician on board the aircraft

to have to bet on. The transmission of the required Data is reliably secured. In the research project Assist 4.0 we will work out how the Smart Factory of the future is already working. The project, in which AVL List, Infineon Technologies and leading KNAPP are involved, is testing all those technologies that production staff on site with support from of digital assistance systems such as mobile terminals and data glasses will in future be able to cope with malfunctions, maintenance and remote maintenance. For the safety of the data transmission, XiTrust Secure Technologies is integrated.

**Improvement areas covered by the Product/Solution:**

- Improved coordination with suppliers
- Increased speed of production operations
- Improved information for production decisions
- Improved agility and responsiveness in the production process
- Improved maintenance/uptime
- Developed visualization capabilities

**Product/Solution is related to the following type of implementation:**

Implementation of the novel technology

**Other relevant information about the product/service:**

- Attachment1: Company logo
- Attachment 2: Product presentation

**Product/service technological focus:**

- Information Processing & Systems, Workflow
- IT and Telematics Applications
- Telecommunications, Networking

**Market availability:**

Available on the market since 2002

**Attachments**





SFH\_Presentation\_S  
QR-Code-v1.0.pdf

## 5 PlasmO - Quality Assurance Solutions for automated production processes and additive manufacturing applications

### Smart Factory solution provider profile

**Organization:**

**PLASMO**

Dresdner Straße 81 – 85, 1200 Vienna  
Austria

**Website and social media:**

Website: <http://www.plasmo.eu/>

Social media (Facebook):

<https://www.facebook.com/plasmo.Industrietechnik.GmbH/>

Social media (Twitter): <https://twitter.com/plasmoVienna>

Social media (LinkedIn): <https://www.linkedin.com/company/plasmo-industrietechnik-gmbh/>

Social media (Youtube):

[https://www.youtube.com/channel/UCQIbT\\_SQd6zEKY2x9PiXSjg](https://www.youtube.com/channel/UCQIbT_SQd6zEKY2x9PiXSjg)

**Contact details:**

Sabine Seidl

**Type of organization:**

R&D

**Market sectors:**

Aeronautics industries

Automotive industry

Electrical and electronic engineering industries

Mechanical engineering

**Services provided:**

Engineering

### Smart Factory solution

**Quality Assurance Solutions for automated production processes and additive manufacturing applications**



**Product/Solution webpage:**

[www.abf.at/en/products/warehousing-solution-onebase-mft](http://www.abf.at/en/products/warehousing-solution-onebase-mft)

**Type of solution:**

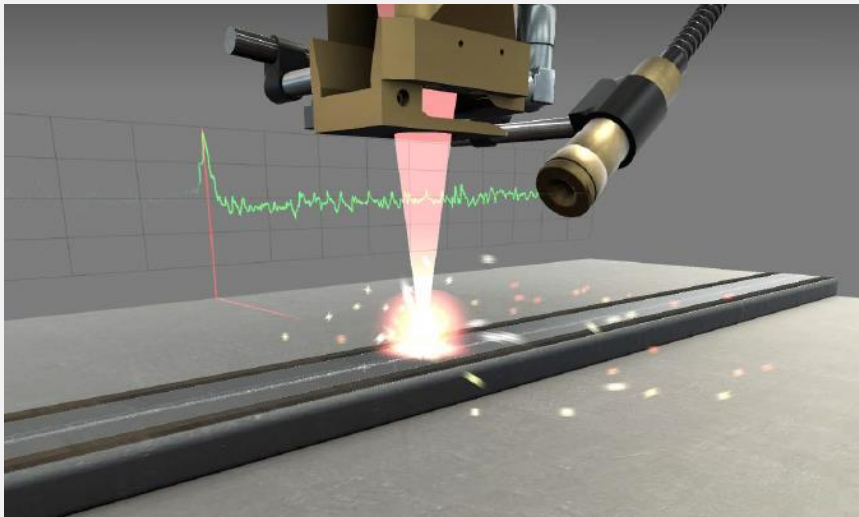
Product

**Smart Factory description:**

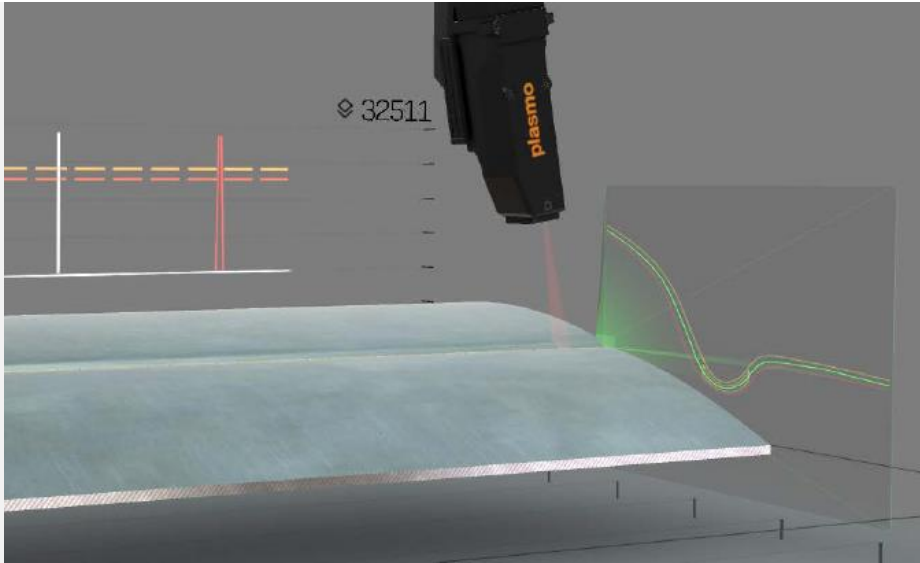
plasmo offers quality assurance solutions that enable our customers to implement a secure, efficient and cost-optimized production mainly in automated metal working industry. plasmo has a large clientele of top global companies established in different industries (automotive, steel, mobility, aerospace industry, suppliers etc.).

The plasmo portfolio ranges from monitoring of welding and laser brazing processes, control of weld seams, geometric shapes and surfaces up to tailored solutions in the field of machine vision and analysis software. Plasmo has an own business field for AM monitoring activities.

In addition plasmo plasmo builds on know-how including the following disciplines: hardware development, software development, optical sensors, laser technique, machine and computer vision, mechatronics, physics and mathematical algorithms as well as deep learning. All solutions and customisation procedures are implemented at plasmo. For all solutions plasmo provides a global service and training network.



Monitoring of automated welding



Seam inspection

**Keywords:**

Quality Assurance  
Process Control  
Process Monitoring  
AM

**Example of Product/Service usage:**

THE VOLKSWAGEN PLANT in Emden has successfully installed the plasma profileobserver compact image processing system for the series monitoring of the rear and roof seams and the water channel in the production line of the Passat B8 model.

Worldwide, the Kendrion Group develops and manufactures high-quality precision electromagnetic and mechatronic components for automotive and industrial applications and integrated into the laser welding process for several components of the processobserver. The processobserver non-destructively monitors the process in order in real time to show possible deviations from the normal range.

**Improvement areas covered by the Product/Solution:**

Improved coordination with suppliers  
Increased speed of production operations  
Improved information for production decisions  
Improved agility and responsiveness in the production process  
Improved maintenance/uptime  
Developed visualization capabilities

**Product/Solution is related to the following type of implementation:**

Implementation of the novel technology

**Other relevant information about the product/service:**

Attachment1: Company logo

Attachment 2: Product presentation

Attachment 3: Use Cases

Attachment 3: Video about SF solution

(<https://www.youtube.com/watch?v=1TAoDoKoPvI> )

**Product/service technological focus:**

Food quality and safety

Technologies for the food industry

**Market availability:**

Available on the market since 2014

**Attachments**

**plasmo** 



SFH\_presentation\_P  
lasmo.pdf

Use Case: online process monitoring



20180130Kendion\_  
Casestudy\_final\_E.pdf

Use Case: seam inspection



2017-case-VW-Emd  
en\_plasmo-EN-1.pdf

## 6 PROFACTOR – X Rob - easy robot configuration

### Smart Factory solution provider profile

**Organization:**

**PROFACTOR GmbH**  
Im Stadtgut A2, 4407 Steyr-Gleink  
Austria

**Website and social media:**

Website: [www.profactor.at](http://www.profactor.at)  
Social media (Facebook): <https://www.facebook.com/Profactor-Gmbh-140420182701782>  
Social media (LinkedIn): <https://www.linkedin.com/company/profactor/>  
Social media (Youtube): <https://www.youtube.com/user/profactorgroup>

**Contact details:**

Dr. Wolfgang Heidl  
Head of Business Development  
+43 7252 885 252  
E-Mail: [wolfgang.heidl@profactor.at](mailto:wolfgang.heidl@profactor.at)

**Type of organization:**

R&D

**Market sectors:**

Aeronautics industries  
Automotive industry  
Electrical and electronic engineering industries  
Mechanical engineering  
Medical devices

**Services provided:**

Engineering  
Research and development

### Smart Factory solution

**XRob**

**Product/Solution webpage:**

[www.abf.at/en/products/warehousing-solution-onebase-mft](http://www.abf.at/en/products/warehousing-solution-onebase-mft)

**Type of solution:**

Product

**Smart Factory description:**

XRob enables users with minimal training experiences to create robotic processes in a new and effective way. XRob assists the user by simple, recipe-based programming with a single user interface. Robotic applications therefore are economically viable even with small batch sizes and a wide variety of variants.

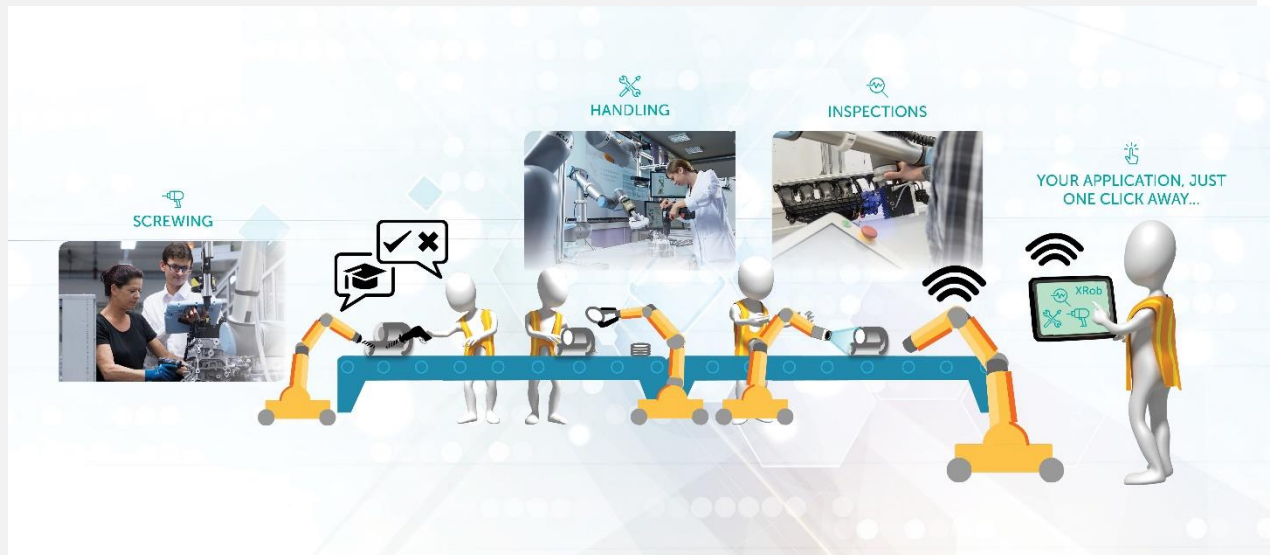
The integrated features offer simple operation and fast creation of a robot process, even for non-experts. The user interface of XRob is customized for each user and allows a simple and intuitive use for both, classic and collaborative robot systems.

Robot sensors and tools are configured together. All this saves time during product changeover, creation of variants and trainings. Besides industrial applications, XRob is also used in the engineering environment, where high flexibility is particularly important.

The benefits are:

- »» Easy & fast configuration – no programming skills required
- »» Fast retooling for a high number of variants
- »» Intuitive process creation within a few minutes
- »» Easy integration into existing workflows and processes
- »» Versatile and expandable
- »» Supports popular robot systems of various brands





**Keywords:**

- Flexible robotics
- Human machine interaction
- One interface
- Easy-to-use features
- Automatic path planning
- Fast configuration of complex processes

**Example of Product/Service usage:**

The systems developed by PROFACTOR enable a co-operation between the human operator and the robot e.g. during a screwing process.

The flexibility of the system also makes it possible to be used for smaller batch sizes, which only need robotic support during e.g. the screwing process, as a low-cost automation solution. In the XRob system, it is possible to teach new screwing tasks in less than a minute.

Key references are:

- 3D inspection of castings
- Crankshaft handling
- Acoustic inspection
- Inline 3D inspection stations for motors
- Screwing assistants for engines and transmission parts

Main application fields are:

- Machine Tending
- Bin Picking
- Assembly
- Screwing
- Sorting

- Coating
- Inspection

With its partners, PROFACTOR develops customized pilot plants and prototypical plants for the evaluation of the latest robotic technologies.

**PROFACTOR Solution Competence**

- Feasibility studies and concept design
- Customized software development and licensing
- OEM software/hardware packages for system integrators
- General contractor for pilot and special applications

**Improvement areas covered by the Product/Solution:**

Increased speed of production operations  
Decreased manufacturing costs  
Improved agility and responsiveness in the production process  
Improved product quality  
Improved maintenance/uptime  
Improved safety  
Developed visualization capabilities

**Product/Solution is related to the following type of implementation:**

Implementation of the novel technology

**Other relevant information about the product/service:**

Attachment1: Company logo  
Attachment 2: Product presentation  
Attachment 3: Video about SF solution  
(<https://www.youtube.com/watch?v=RnLznMFj5Y8&t=1s> )

**Product/service technological focus:**

Industrial Manufacture  
Plant Design and Maintenance  
Packaging / Handling  
Other Industrial Technologies

**Market availability:**

Available on the market since 2013

**Attachments**





SFH\_presentation\_P  
ROFACTOR\_Xrob.pdf

#### Product Folder



PROFACTOR\_Xrob\_  
web.pdf

## 7 Business Upper Austria - Industry 4.0 Maturity Model

### Smart Factory solution provider profile

**Organization:**

**FH OÖ**

Franz-Fritsch-Straße 11 4600 Wels Austria  
Austria

**Website and social media:**

Website: <https://forschung.fh-ooe.at/institut-fuer-intelligente-produktion/center-of-excellence-for-smart-production/>

Social media (Facebook): <https://www.facebook.com/fhooe.at>

Social media (Youtube): <https://www.youtube.com/user/fhooeat>

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E-Mail: [Manuel.Brunner@fh-steyr.at](mailto:Manuel.Brunner@fh-steyr.at)

**Type of organization:**

R&D

**Market sectors:**

Digital economy  
Electrical and electronic engineering industries  
Mechanical engineering

**Services provided:**

Research and development

## Smart Factory solution

### Industry 4.0 Maturity Model

**Product/Solution webpage:**

<https://www.reifegradmodell.at>

**Type of solution:**

Service

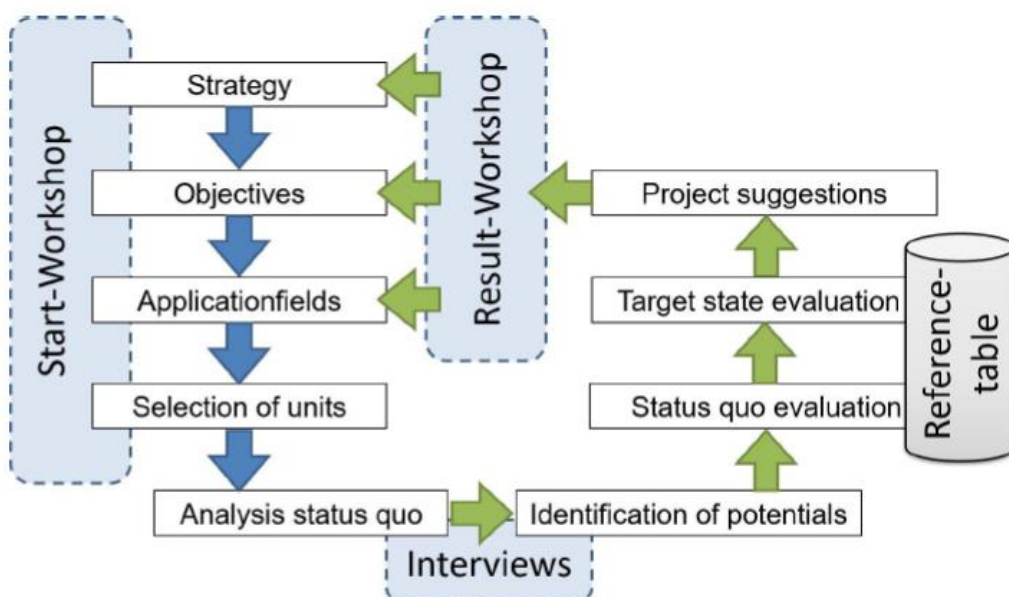
### Smart Factory description:

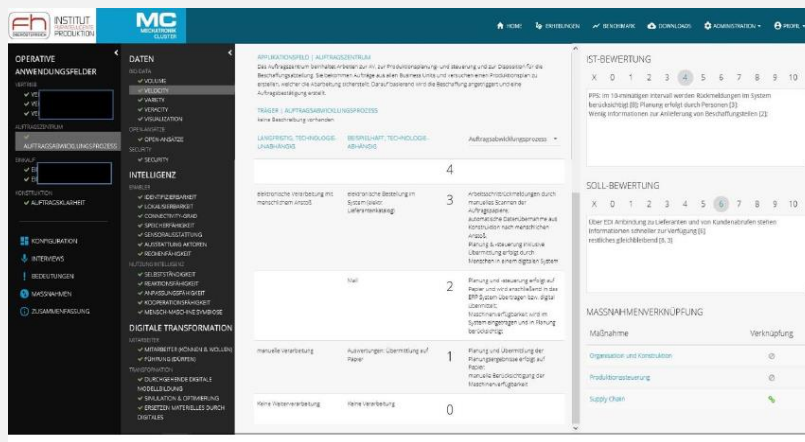
The Maturity Model is a structured methodology to evaluate the Industry 4.0 status quo of a company, create a tailor-made vision and derive an individual road map to get from status quo to the vision.

This model is a new approach to structure the technological change process through Industry 4.0 in a company and realized as a software cloud application on license. Production processes, organizational processes, machines, software applications can be investigated with the model and the outcome will lead to cost efficiency and process optimization. Enclosed to the software tool is a benchmark database where all investigations are saved anonymous.

The maturity model is the first known approach to describe the Industry 4.0 status of an entity with 24 criteria including a derivation of a road map for implementation.

### The Maturity Model process





Software interface

### Keywords:

Industry 4.0,  
Internet of Things  
Strategy  
Target state evaluation  
Project suggestions

### Example of Product/Service usage:

Since the launch of the Model (01/2017) it was used in 16 companies.

The beneficiaries get a detailed road map for implementation of Industry 4.0. Thus save money, be more flexible and getting ideas of new business models.

References are:



### Improvement areas covered by the Product/Solution:

Increased speed of production operations  
Improved information for production decisions  
Improved agility and responsiveness in the production process  
Developed visualization capabilities

### Product/Solution is related to the following type of implementation:

Implementation in the production processes

### Other relevant information about the product/service:

Attachment1: Company logo  
Attachment 2: Product presentation

**Product/service technological focus:**

Information Processing & Systems, Workflow

- IT and Telematics Applications

Industrial Manufacture

**Market availability:**

Available on the market since 2017

## Attachments



INSTITUT  
FÜR INTELLIGENTE  
PRODUKTION



SFH\_Presentation\_  
Maturity Model\_I4.0

## 8 LCM - Digital Platform - SyMSpace

### Smart Factory solution provider profile

**Organization:**

**Linz Center of Mechatronics**  
Altenbergerstraße 69, 4040 Linz  
Austria

**Website and social media:**

Website: [www.evolaris.net](http://www.evolaris.net)

Social media (Facebook): <https://www.facebook.com/linzcenterofmechatronics>

Social media (LinkedIn): <https://www.linkedin.com/company/linz-center-of-mechatronics/>

Social media (Youtube):  
<https://www.youtube.com/channel/UCIVrvyklWdGkGtKiuqv4f3g>

**Contact details:**

Johann Hoffelner  
E-Mail: [Johann.Hoffelner@lcm.at](mailto:Johann.Hoffelner@lcm.at)

**Type of organization:**

R&D

**Market sectors:**

Electrical and electronic engineering industries  
Mechanical engineering

**Services provided:**

Engineering  
Research and development

## Smart Factory solution

### Digital Platform – SyMSpace

**Product/Solution webpage:**

<https://www.lcm.at/project/symspace-der-system-model-space-von-lcm/>

**Type of solution:**

Product

**Smart Factory description:**

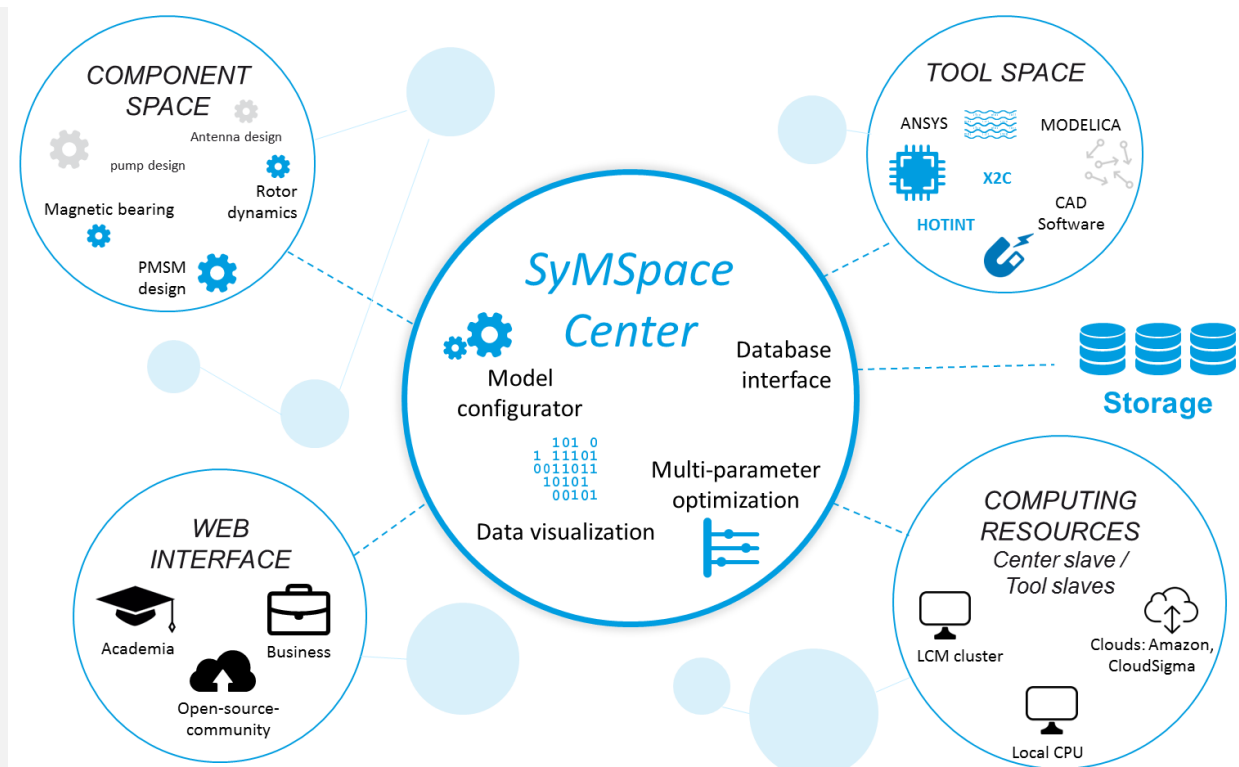
SyMSpace is an easy-to-use software platform for the digital development and optimization of mechatronic components and systems. For different technical challenges, SyMSpace allows setting up an automated workflow consisting of construction – simulation – optimization. SyMSpace is cloud-based and thus available to the user at a pay-per-use basis at any time without own expensive infrastructure. With only a few clicks, computing resources can be easily allocated and individually customized.

All consumed services are centralized in one single account, clearly arranged and simple.

**Applications**

- Development of mechatronic components and systems
- Optimization of mechatronic components and systems
- What's the benefit?
- Reduction of expensive development time
- Reduction of costs in the prototype phase
- Reduced „time-to-market“
- Recalculation of performance data
- Optimized design for production
- Demand-oriented product development
- Attractive pricing models „Pay per Use“
- Modular design – extend functionality step by step
- Easy integration of existing software tools
- Direct result transfer (digital twin) into a finished product
- Cloud or local - no expensive hardware required.





### Keywords:

digital development  
 optimization of mechatronic components and systems  
 automated workflow

### Example of Product/Service usage:

Intensive computation? Our Cloud Space has got that covered.

SyMSpace is available for both worlds: local installation or, for computing-intensive optimization, or simply for getting a fresh, performant environment each time, LCM offers the Cloud Space. Once registered, create your cloud cluster with three clicks. Log on to your fresh installation of SyMSpace and start working on a cost-efficient pay-per-use basis. No local installation, no hardware invest, no software maintenance. You will receive one centralized bill from LCM, holding all your expenses – from licenses to cloud fees.

### Improvement areas covered by the Product/Solution:

Increased speed of production operations  
 Decreased manufacturing costs  
 Improved information for production decisions  
 Improved agility and responsiveness in the production process  
 Improved product quality  
 Improved maintenance/uptime  
 Improved information for business analytics

Developed visualization capabilities

**Product/Solution is related to the following type of implementation:**

Implementation of the novel technology

**Other relevant information about the product/service:**

Attachment1: Company logo

Attachment 2: Product presentation

Attachment 3: Video about SF solution

(<https://www.youtube.com/watch?v=XfLYqrVnzz8&t=31s> )

**Product/service technological focus:**

Information Processing & Systems, Workflow

**Market availability:**

Available on the market since 2015



5\_20180410\_Conne  
ctedFactories\_Upper

**Product information**



broschuere\_develo  
pment\_en\_korr5.pdf

## 9 RHP - 4M System - Direct Metal Deposition

### Smart Factory solution provider profile

**Organization:**

**RHP-Technology GmbH**  
2444 Seibersdorf,  
Austria

**Website and social media:**

Website: [ww.rhp-technology.com](http://ww.rhp-technology.com)  
Social media (LinkedIn): <https://www.linkedin.com/company/rhp-technology>

**Contact details:**

DI Michael Kitzmantel  
+43 2255 20600  
E-Mail: [michael.kitzmantel@rhp-technology.com](mailto:michael.kitzmantel@rhp-technology.com)

**Type of organization:**

R&D

**Market sectors:**

Automotive industry  
Construction  
Electrical and electronic engineering industries  
**Mechanical engineering**

**Services provided:**

Engineering  
Research and development

### Smart Factory solution

#### 4M System

**Product/Solution webpage:**

<http://www.think-additive.at/4m-system.html>

**Type of solution:**

## Product

### Smart Factory description:

In space industry large structures like struts, housings, kinematic mounts, suspension arms for rovers, thruster elements made from different materials are usually manufactured by conventional machining leading to 90% scrap to get the final part

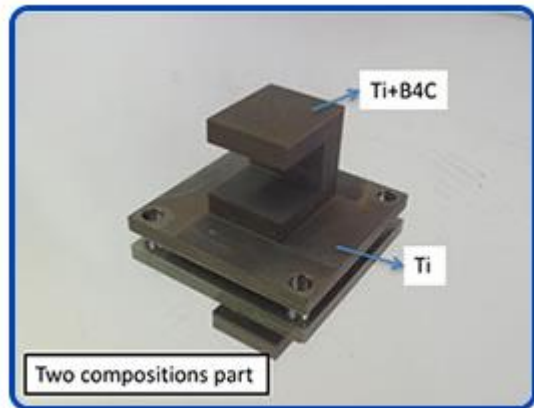
"4M-SYSTEM" (Machine for Multi-Material Manufacturing) aims to develop an industrial "plug&play" capable machine with which 3D components in the order of one to several meters can be manufactured from aerospace relevant materials such as titanium, aluminium and their alloys.

... Plasma arc as energy source

Our system is based on a plasma-arc process, with which we manufacture individual 3D components using CAD-controlled 5-axis handling.

Special features are the generation of multi-material materials and gradient structures as well as fast build-up rates.





**Keywords:**

3d printing  
Metal  
Several meters  
Plug&play capable machine  
Material  
4M  
mould  
manufacturers,  
metallic powder,  
plasma torch, European Space Agency,  
hydropower

**Example of Product/Service usage:**

Indeed, space has been a key driver of this technology. Components used in space generally need to be lightweight and not very large, which means that the additive manufacturing concept is very interesting in terms of cost savings and lead time reduction. Starting with a big block of metal for example means that the amount of material that sometimes needs to be subtracted by machining to produce the part you need can be up to 90 %.

The additive manufacturing concept pioneered by the 4M project by contrast only uses the amount of metallic powder needed to build up the object required and only a residual amount of material needs to be finally taken off through subsequent machining.

The 4M System can create parts for space missions, manufacturing tools and industrial moulds.

The results are currently being analysed at the feasibility level by the European Space Agency, and the process could have potential in the manufacture of turbine parts for hydropower generation.

**Improvement areas covered by the Product/Solution:**

- Increased speed of production operations
- Decreased manufacturing costs
- Lower energy costs

**Product/Solution is related to the following type of implementation:**

- Implementation of the novel technology

**Other relevant information about the product/service:**

- Attachment1: Company logo
- Attachment 2: Product presentation

**Product/service technological focus:**

- Aerospace Technology
- Construction Technology
- Industrial Manufacture

**Market availability:**

- Available on the market since 2017

**Attachments**



4M additive\_lr.pdf

## 10 SCCH - Predictive Analytics Message Board

### Smart Factory solution provider profile

**Organization:**

**Software Competence Center Hagenberg**  
Softwarepark 21, 4232 Hagenberg im Mühlkreis  
Austria

**Website and social media:**

Website: <https://www.scch.at>

Social media (Facebook):

<https://www.facebook.com/SoftwareCompetenceCenterHagenberg/>

Social media (LinkedIn): <https://www.linkedin.com/company/software-competence-center-hagenberg-gmbh>

Youtube: <https://www.youtube.com/watch?v=7ZSRGxQrcKg>

**Contact details:**

Natschläger Thomas  
E-Mail: <Thomas.Natschlaeger@scch.at>

**Type of organization:**

R&D

**Market sectors:**

Electrical and electronic engineering industries  
Aerospace Technology  
Construction Technology  
Industrial Manufacture

**Services provided:**

Engineering  
Research and development  
(Choose from the Legend)

### Smart Factory solution

#### Predictive Analytics Message Board

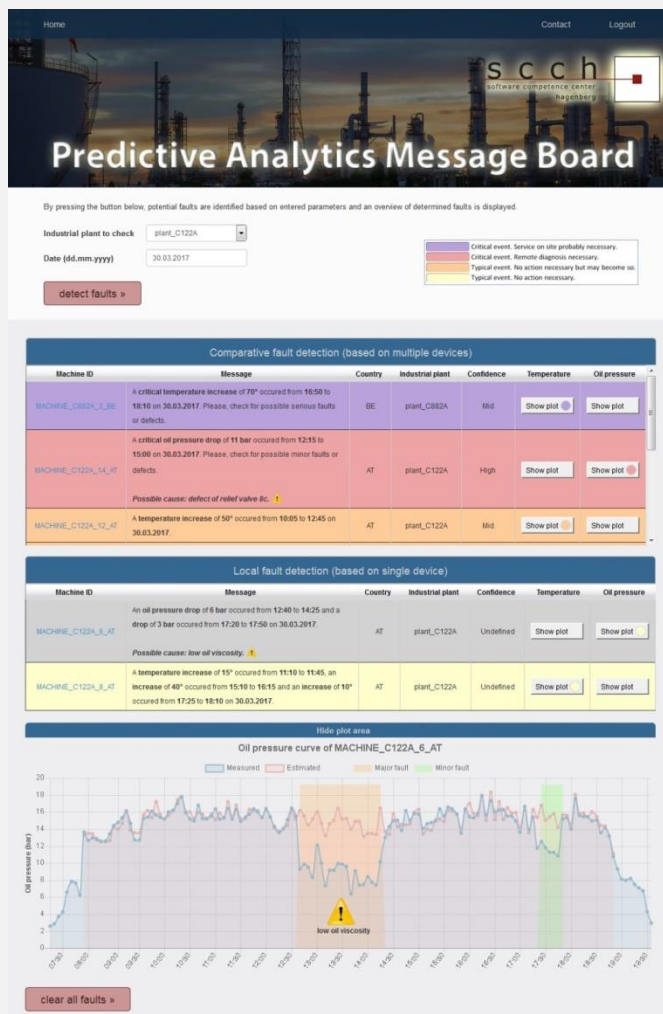
## Product/Solution webpage:

[www.abf.at/en/products/warehousing-solution-onebase-mft](http://www.abf.at/en/products/warehousing-solution-onebase-mft)

## Type of solution:

Product

## Smart Factory description:



## Keywords:

Predictive Maintenance



Fault Detection,  
Fault Diagnosis,  
Fault Prediction

Benefits: Increased plant availability, early detection of damages, reduced downtimes,  
reduced material costs, improved planability of maintenance

**Example of Product/Service usage:**

**Improvement areas covered by the Product/Solution:**

Improved maintenance/uptime  
Decreased manufacturing costs  
Improved information for production decisions  
Increased speed of production operations

**Product/Solution is related to the following type of implementation:**

Implementation of the novel technology

**Other relevant information about the product/service:**

Attachment1: Company logo  
Attachment 2: Product presentation

**Product/service technological focus:**

**Market availability:**

Available on the market since 2014

**Attachments**



## 11 Pro<sup>2</sup>Future: Modular Production

## Smart Factory solution provider profile

### Organization:

**Pro2Future GmbH**

Altenberger Straße 69, 4040 Linz  
Austria

### Website and social media:

Website: [www.pro2future.at](http://www.pro2future.at)

Social media (LinkedIn): <https://www.linkedin.com/company/pro2future>

### Contact details:

Dr. Georg Weichhart

Area Manager **Cognitive Robotics and Shopfloors**

+43 664 60 885-355

E-Mail: [Georg.Weichhart@Pro2Future.at](mailto:Georg.Weichhart@Pro2Future.at)

### Type of organization:

R&D

### Market sectors:

Aeronautics industries

Automotive industry

Digital economy

Electrical and electronic engineering industries

Mechanical engineering

### Services provided:

Engineering

Research and development

## Smart Factory solution

### Modular Production

### Product/Solution webpage:

<http://www.pro2future.at/research-en/areas-en/area-2-en/>

### Type of solution:

Product

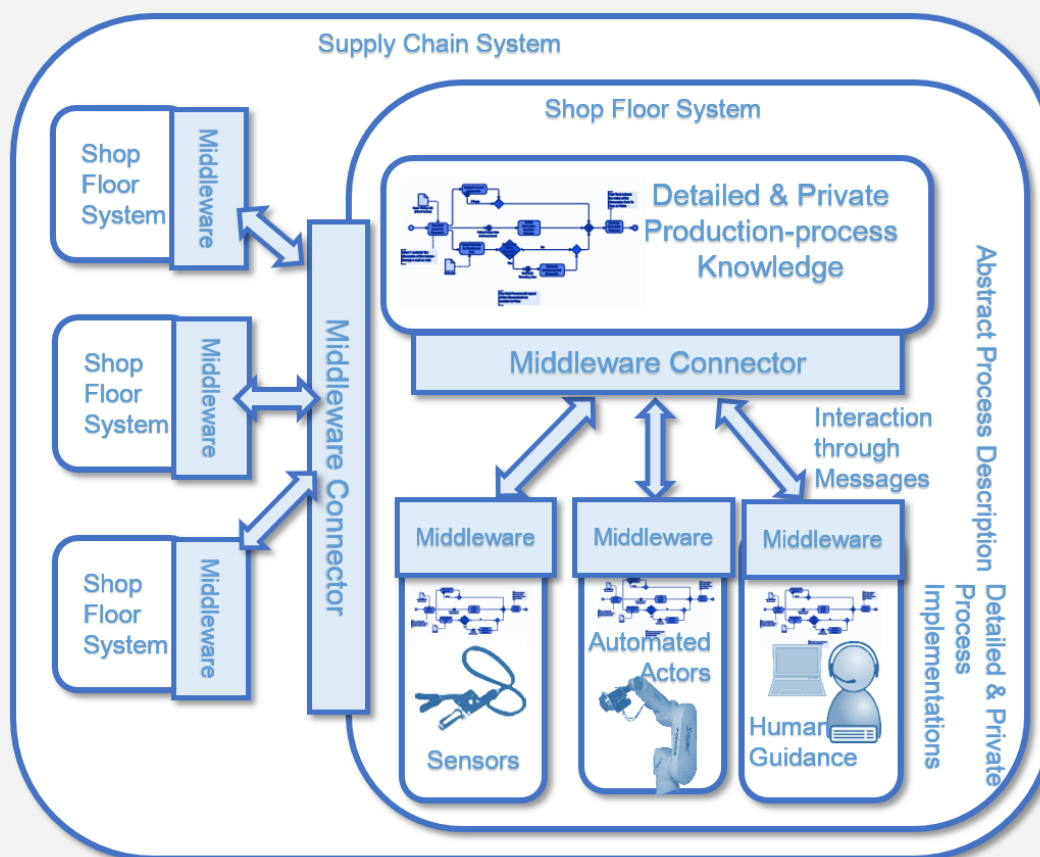
### Smart Factory description:

Manufacturing enterprises of the future are networked and built around sensor-networks and algorithms of artificial intelligence. Sustainable decisions are made by teams of human and artificial actors in order to adapt to changing environmental conditions. The enterprise is a complex adaptive system where actors share work and tasks and communicate. In this context, cognitive robotic systems collaborating with humans are of importance.

The solution is a middleware based approach to support communication of modular and autonomous, intelligent mechatronic systems.

To do so a message based approach for a scalable system of networked shopfloor systems and software systems is taken. Modularity and loose coupling is required to support adaptation of these systems.

Overall, model based approaches to support artificial intelligence and communication as cognitive function are researched.



PRO2Future Middleware



The presented demonstrator shows an approach for detailed production planning by means of distributed artificial intelligence. Software agents arrange the cheapest possible time slots for the orders on the required production machines and optimise the punctuality of the orders.

**Keywords:**

- Internet of Things
- Interoperability
- Shop scheduling
- combinatorial optimisation problems
- Automated Production Process planning integrated with Process Modelling
- Semi-automized process planing

**Example of Product/Service usage:**

The competitiveness of manufacturing companies is increasingly determined by the availability of plants and systems. For this reason the importance of an efficient and high quality maintenance grows rapidly. For both, breakdowns (unplanned) as well as for preventive maintenance activities (planned), downtimes must be kept short by rapid and perfect response. In other words, the right measures must be implemented at the right time using the right resources and without causing additional rework. Due to an increasing system complexity, it becomes more and more difficult to detect signs for the need of preventive maintenance as well as to derive the best possible time-slot and the ideal scope of maintenance. Subsequently, maintenance must be scheduled considering the availability of all required skills, the adherence to constraints and objectives (e. g. costs) and further executed within the given time-budget meeting all planned deadlines. Upon detection of deviations to the plan (e. g. additional tasks,

longer durations, problems during recovery), affected maintenance tasks have to be altered and re-scheduled

**Improvement areas covered by the Product/Solution:**

- Increased speed of production operations
- Improved agility and responsiveness in the production process
- Improved product quality

**Product/Solution is related to the following type of implementation:**

- Implementation of the novel technology

**Other relevant information about the product/service:**

- Attachment1: Company logo
- Attachment 2: Product presentation
- Attachment 3: Video about SF solution  
(<https://www.youtube.com/watch?v=hYF8rieUYi0> )

**Product/service technological focus:**

- Aerospace Technology
- Automotive industry
- Construction Technology
- Digital economy
- Industrial Manufacture
- Mechanical engineering

**Market availability:**

- Available on the market since 2014

## Attachments



SHF\_Presentation\_P  
Ro2future.pdf

**LEGEND (PLEASE DELETE FOR THE FINAL VERSION):**

Type of organization	<p>Select one from the following:</p> <ul style="list-style-type: none"> <li>• Business support organization</li> <li>• Development agency</li> <li>• Large company</li> <li>• Ministry/Government/State agency</li> <li>• R&amp;D</li> <li>• SME</li> <li>• University</li> <li>• University incubator</li> <li>• OTHER (Please specify)</li> </ul>
Market sectors	<p>Select one or more sectors the organization is focusing to:</p> <ul style="list-style-type: none"> <li>• Aeronautics industries</li> <li>• Automotive industry</li> <li>• Biotechnology</li> <li>• Chemicals</li> <li>• Construction</li> <li>• Cosmetics</li> <li>• Defense industries</li> <li>• Digital economy</li> <li>• Electrical and electronic engineering industries</li> <li>• Food industry</li> <li>• Gambling</li> <li>• Healthcare industries</li> <li>• Maritime industries</li> <li>• Mechanical engineering</li> <li>• Medical devices</li> <li>• Postal services</li> <li>• Pressure equipment and gas appliances</li> <li>• Raw materials, metals, minerals and forest-based industries</li> <li>• Social economy</li> <li>• Space</li> <li>• Textiles, Fashion and creative industries</li> <li>• Tourism</li> <li>• Toys</li> <li>• OTHER (Please specify)</li> </ul>
Services provided	<p>Select one or more services provided by the Organization:</p> <ul style="list-style-type: none"> <li>• Consulting</li> <li>• Education/Training</li> <li>• Engineering</li> <li>• Manufacturing</li> <li>• Policy</li> <li>• Research and development</li> <li>• Services</li> <li>• OTHER (Please specify)</li> </ul>

Type of Smart Factory solution	Select the type of a Smart Factory: <ul style="list-style-type: none"> <li>• Product</li> <li>• Service</li> </ul>
Product/Solution is related to the following type of implementation	Select one or more areas improved by the Product/Service implementation: <ul style="list-style-type: none"> <li>• Improved coordination with suppliers</li> <li>• Increased speed of production operations</li> <li>• Decreased manufacturing costs</li> <li>• Lower energy costs</li> <li>• Improved information for production decisions</li> <li>• Improved agility and responsiveness in the production process</li> <li>• Improved product quality</li> <li>• Improved coordination with customers</li> <li>• Improved compliance with customer specs or regulatory requirements</li> <li>• Improved maintenance/uptime</li> <li>• Improved information for business analytics</li> <li>• Improved remote monitoring capabilities</li> <li>• Improved safety</li> <li>• Developed visualization capabilities</li> </ul>
Improvement areas covered by the Product/Solution	Select the improvement area: <ul style="list-style-type: none"> <li>• Implementation of the novel technology</li> <li>• Implementation in the production processes</li> <li>• Implementation of the human resource management systems</li> </ul>
Product/service technological focus	Select one or more technologies that the product/service is addressing: <p><b>AGRICULTURE AND MARINE RESOURCES</b></p> <ul style="list-style-type: none"> <li>• Agriculture</li> <li>• Resources of the Sea, Fisheries</li> <li>• Silviculture, Forestry, Forest technology</li> </ul> <p><b>AGROFOOD INDUSTRY</b></p> <ul style="list-style-type: none"> <li>• Food quality and safety</li> <li>• Micro- and Nanotechnology related to agrofood</li> <li>• Technologies for the food industry</li> </ul> <p><b>BIOLOGICAL SCIENCES</b></p> <ul style="list-style-type: none"> <li>• Biology / Biotechnology</li> <li>• E-Health</li> <li>• Genome Research</li> <li>• Industrial Biotechnology</li> <li>• Medicine, Human Health</li> <li>• Micro- and Nanotechnology related to Biological sciences</li> </ul> <p><b>ELECTRONICS, IT AND TELECOMMS</b></p> <ul style="list-style-type: none"> <li>• Electronic circuits, components and equipment</li> <li>• Electronics, Microelectronics</li> <li>• Information Processing &amp; Systems, Workflow</li> <li>• IT and Telematics Applications</li> <li>• Multimedia</li> <li>• Telecommunications, Networking</li> </ul> <p><b>ENERGY</b></p> <ul style="list-style-type: none"> <li>• Biogas and anaerobic digestion (AD)</li> <li>• Carbon capture and energy</li> <li>• Energy efficiency</li> </ul>



	<ul style="list-style-type: none"> <li>• Energy production, transmission and conversion</li> <li>• Energy storage and transport</li> <li>• Fossil Energy Sources</li> <li>• Nuclear Fission / Nuclear Fusion</li> <li>• Other Energy Topics</li> <li>• Renewable Sources of Energy</li> </ul> <p><b>INDUSTRIAL MANUFACTURING, MATERIAL AND TRANSPORT</b></p> <ul style="list-style-type: none"> <li>• Aerospace Technology</li> <li>• Construction Technology</li> <li>• Design and Modelling / Prototypes</li> <li>• Industrial Manufacture</li> <li>• Materials Technology</li> <li>• Packaging / Handling</li> <li>• Plant Design and Maintenance</li> <li>• Process control and logistics</li> <li>• Traffic, mobility</li> <li>• Transport and Shipping Technologies</li> <li>• Transport Infrastructure</li> </ul> <p><b>MEASUREMENTS AND STANDARDS</b></p> <ul style="list-style-type: none"> <li>• Amplifier, A/D Transducer</li> <li>• Electronic measurement systems</li> <li>• Measurement Tools</li> <li>• Recording Devices</li> <li>• Reference Materials</li> <li>• Standards</li> </ul> <p><b>OTHER INDUSTRIAL TECHNOLOGIES</b></p> <ul style="list-style-type: none"> <li>• Other Industrial Technologies</li> </ul> <p><b>PHYSICAL AND EXACT SCIENCES</b></p> <ul style="list-style-type: none"> <li>• Chemistry</li> <li>• Meteorology / Climatology</li> <li>• Micro- and Nanotechnology</li> <li>• Physics</li> <li>• Separation Technologies</li> </ul> <p><b>PROTECTING MAN AND ENVIRONMENT</b></p> <ul style="list-style-type: none"> <li>• Environment</li> <li>• Safety</li> <li>• Waste Management</li> <li>• Water Management</li> </ul> <p><b>SOCIAL AND ECONOMICS CONCERNS</b></p> <ul style="list-style-type: none"> <li>• Citizens participation</li> <li>• Creative products</li> <li>• Creative services</li> <li>• Education and Training</li> <li>• Information and media, society</li> <li>• Infrastructures for social sciences and humanities</li> <li>• Socio-economic models, economic aspects</li> <li>• Sports and Leisure</li> </ul>
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	<ul style="list-style-type: none"><li>• Technology, Society and Employment</li></ul>
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